4.0 LANGUAGE

4.0 LANGUAGE

APA Language

A strong voice also must be a consistent voice.

The following editorial guidelines complement the graphic identity guidelines outlined in the Elements Section of this manual. Together, these key elements will ensure a unified tone to all materials from APA, AICP, Divisions, Chapters, and student organizations.

4.1 Nomenclature

4.1.2 APA 4.1.5 AICP 4.1.9 Divisions 4.1.10 Chapters 4.1.12 Planning Student Organizations

4.2 Style

4.2.2	Authority
4.2.4	Communities
4.2.5	Possessives & Othe
	Style Questions

4.1 NOMENCLATURE

APA Nomenclature

Nomenclature refers to a system of names and language. An important part of our brand is how we use nomenclature to express relationships and hierarchies within the APA family.

The following guidelines explain how to use APA's system of nomenclature consistently and accurately.

4.1 Nomenclature

- 4.1.2 APA
- 4.1.5 AICP
- 4.1.9 Divisions
- 4.1.10 Chapters
- **4.1.12** Planning Student Organizations

4.2 Style

- 4.2.2 Authority
- 4.2.4 Communitie
- 4.2.5 Possessives & Other Style Questions

American Planning Association Brand Guidelines November 2007	4.1 Lan	guage	Nomenclature	APA	
	4.1.2 APA	4.1.5 AICP	4.1.9 Divisions	4.1.10 Chapters	4.1.12 Planning Student Organizations
APA Nomenclature					
Follow these guidelines when referring to the national organization.	The article is lowerca: unless it begins the se		American Planning in text (and speech this proper name. Y not part of the propit, unless of course Right: Welcome to sponsored by Wrong: Welcome to	the American the 2007 Natio	omary e before the is talize
			When a shorter ver appropriate, you m which does not tak <i>Right</i> :	sion of the proper nan ay use the acronym Al	ne is PA,
			Wrong:	n was sponsored	·

American Planning Association Brand Guidelines November 2007	n
APA Nomenclature	
continued	
Follow these guidelines when refeto the national organization.	err

4.1 Language | Nomenclature | APA

4.1.2 APA

4.1.5 AICP

4.1.9 Divisions

4.1.10 Chapters

4.1.12 Planning Student Organizations

rring

Always use the full proper name for the first reference. If the acronym APA will be used later in the document, then follow the first reference with the acronym in parentheses.

Right:

Definition of first reference:

In a printed document, the first reference is the first time the words appear within the text.

On a website, the first reference is the first time the words appear in the text on a given page.

Welcome to the 2007 National Planning Awards luncheon sponsored by the American Planning Association (APA) and its professional institute, the American Institute of Certified Planners (AICP).

APA continues its commitment to diversity with the Diversity Summit on Monday afternoon. Following on the work of last year's Minority Summit, the session discusses how APA promotes inclusion.

American Planning Association Brand Guidelines
November 2007
APA Nomenclature continued
Follow these guidelines when referring to the national organization.

4.1 Language | Nomenclature | APA

4.1.2 APA

4.1.5 AICP

4.1.9 Divisions

4.1.10 Chapters

4.1.12 Planning Student Organizations

Do not separate the letters with periods in the acronym.

Right:

APA continues its commitment to diversity with the Diversity Summit on Monday afternoon. Following the work on last year's Minority Summit, the session discusses how APA promotes inclusion.

Wrong:

A.P.A. continues its commitment to diversity with the Diversity Summit on Monday afternoon. Following the work on last year's Minority Summit, the session discusses how A.P.A. promotes inclusion.

Brand Guidelines November 2007	4.1 La	nguage	Nomenclature	AICP	
	4.1.2 APA	4.1.5 AICP	4.1.9 Divisions	4.1.10 Chapters	4.1.12 Planning Student Organizations
AICP Nomenclature					
Follow these guidelines when referring to the American Institute of Certified Planners.	The article is lowerd unless it begins the	case, never uppercase, sentence.	American Institute of It is customary in texthe article <i>the</i> before Yet, because the woproper name, do no Right:	et (and speech) to have this proper name. rd <i>the</i> is not part of th t capitalize it.	ve
			Wrong: I am certified	by American 1	Institute of Certified Planners.
				ion of the proper nan nay use the acronym t take the article <i>the</i> .	
			Right: My associate	will be certifie	ed by AICP this year.
			Wrong: My associate	will be certifie	ed by the AICP this year.

American Planning Association
Brand Guidelines
November 2007

4.1 Language | Nomenclature | AICP

4.1.2 APA

4.1.5 AICP

4.1.9 Divisions

4.1.10 Chapters

4.1.12 Planning Student Organizations

AICP Nomenclature

continued

Follow these guidelines when referring to the American Institute of Certified Planners.

Always use the full name for the first reference. If the acronym AICP will be used later in the document, then follow the first reference with the acronym in parentheses.

Definition of first reference:

In a printed document, the first reference is the first time the words appear within the text.

On a website, the first reference is the first time the words appear in the text on a given page. Right:

The American Institute of Certified Planners (AICP) is creating a new manual to prepare planners who want to take the AICP exam.

Ameri	can	Planning	g Asso	ciation
Brand	Gui	delines		

November 2007

4.1 Language | Nomenclature | AICP

4.1.2 APA

4.1.5 AICP

4.1.9 Divisions

4.1.10 Chapters

4.1.12 Planning Student Organizations

AICP Nomenclature

continued

Follow these guidelines when referring to the American Institute of Certified Planners.

Early in every document, it should be made clear that AICP is the American Planning Association's professional institute. This language mirrors the graphic identity. (See combined APA & AICP signature on page 3.1.6). If the American Planning Association has already been abbreviated to APA, it is acceptable to refer to AICP as APA's professional institute.

Right:

AICP, the American Planning Association's professional institute, brings you the latest developments in planning innovation training.

Right:

AICP, APA's professional institute, brings you the latest developments in planning innovation training.

Brand Guidelines November 2007	4.1 I
	4.1.2 APA
AICP Nomenclature continued	
Follow these guidelines when referring to the American Institute of Certified Planners.	

4.1 Language | Nomenclature | AICP

4.1.5 AICP

4.1.9 Divisions

4.1.10 Chapters

4.1.12 Planning Student Organizations

Do not separate the letters with periods in the acronym.

Right:

The American Institute of Certified Planners (AICP) today announced its revised certification guidelines. It is AICP's second revision to the guidelines.

Wrong:

The American Institute of Certified Planners (A.I.C.P.) today announced its revised certification guidelines. It is A.I.C.P.'s second revision to the guidelines.

	nguage	Nomenclature	Division	S		
4.1.2 APA	4.1.5 AICP	4.1.9 Divisions	4.1.10 Chapters	4.1.12 Planning Student Organizations		
		All of the following ar	e correct:			
the first appearance Planning Associatio	of the name American n, then follow the name	Division of th	The Environmental, Natural Resources, and Energy Division of the American Planning Association (APA) today announced its priorities for the coming year.			
APA should be used of the national orga	only when the full name nization has already bee	Division of A measures.	·			
APA as a prefix, imm division name. But a happen after the ful the national organiz	ediately before the gain, this can only I proper name of cation has already		•	Tatural Resources, and Energy 50 states.		
	If the first use of the athe first appearance Planning Association with the acronym All The division names of APA should be used of the national organized, followed by the APA as a prefix, imm division name. But a happen after the full the national organize been used, followed	If the first use of the division name is also the first appearance of the name American Planning Association, then follow the name with the acronym APA. The division names containing the acronym APA should be used only when the full name of the national organization has already bee used, followed by the acronym in parenthese lit is also acceptable to use the acronym APA as a prefix, immediately before the division name. But again, this can only happen after the full proper name of the national organization has already been used, followed by the acronym in	The Environa Division of the first use of the division name is also the first appearance of the name American Planning Association, then follow the name with the acronym APA. The Environa announced itse announced itse The Environa Division of American Planning Association, then follow the name with the acronym APA. The Environa Division of American Division of American Planning the acronym APA should be used only when the full name of the national organization has already been used, followed by the acronym in parentheses. The APA Environa Division of American Planning the acronym APA as a prefix, immediately before the division name. But again, this can only happen after the full proper name of the national organization has already been used, followed by the acronym in	If the first use of the division name is also the first appearance of the name American Planning Association, then follow the name with the acronym APA. The division names containing the acronym APA should be used only when the full name of the national organization has already been used, followed by the acronym in parentheses. The APA Environmental, Natura Division of APA is working measures. The APA Environmental, Natura Division of APA is working measures.		

American Planning Association Brand Guidelines November 2007	4.1	Language	Nomenclature	Chapters	5	
	4.1.2 APA	4.1.5 AICP	4.1.9 Divisions	4.1.10 Chapters	4.1.12 Planning Student Organization	
Chapters Nomenclature						
ollow these guidelines when referring o Chapters within the American			All of the following ar	re correct:		
Planning Association.	the first ap Planning A name with the article	se of the chapter name is also pearance of the name American ssociation, then follow the the acronym APA. Note that is lowercase, following the same s as APA and AICP.	The chapter grant has been awarded to the Kentucky Chapter of the American Planning Association (APA).			
			The American	n Planning Asso	ociation (APA) has	
	APA should name of th	ames containing the acronym I be used only when the full he national organization has al- hused, followed by the acronym	chapters in every state. APA Georgia is holding its annual conference next month. In partnership with the Washington State Department of Community, Trade and Economic Development,			
	is lowercas	eses. Again note that the article e, following the same article A and AICP.				
	acronym A the full nai has alread	er names containing the PA should be used only when me of the national organization y been used, followed by the n parentheses.	the Washington Chapter of APA is co-hosting an overview of the legal basis of planning in Washington State.			

American Planning Association Brand Guidelines November 2007	4.1	Language	Nomenclature	Chapters	
	4.1.2 APA	4.1.5 AICP	4.1.9 Divisions	4.1.10 Chapters	4.1.12 Planning Student Organizations
Chapters Nomenclature continued					
Follow these guidelines when referring to Chapters within the American Planning Association.			Please note that refe by inserting the two abbreviation before on brand.	-letter state postal	
			Right: APA South C	arolina	
			Wrong: SCAPA		
			Similarly, do not add abbreviation after Af	the two-letter postal PA.	
			Right: APA Washing	gton	
			Wrong: APAWA		
			Chapters should not acronyms as they cre confuse our audience	eate inconsistencies and	

4.1 L	anguage	Nomenclature	Planning	Student Organizations
4.1.2 APA	4.1.5 AICP	4.1.9 Divisions	4.1.10 Chapters	4.1.12 Planning Student Organizations
		be preceded by the the name of their re	letters APA and follow lated institution. On se	red by econd
should follow th	e letters APA, so it is clear			2
After the first use, the Planning Student Organization may use the acronym PSO. The APA PSO at the University of Michigan he symposium about planning green communities.				•
		University of	Michigan is ho	osting a student reception as
		Wrong: The University	ity of Michigan	's PSO is affiliated with APA.
	Planning Studer should follow the they are affiliate. After the first use Student Organize	Planning Student Organization names should follow the letters APA, so it is clear they are affiliated and recognized by APA. After the first use, the Planning Student Organization may use the	Planning Student Obe preceded by the the name of their reference, the acron Right: Planning Student Organization names should follow the letters APA, so it is clear they are affiliated and recognized by APA. After the first use, the Planning Student Organization may use the acronym PSO. The APA PSO symposium a In partnershi University of part of this fa	Planning Student Organization names sho be preceded by the letters APA and follow the name of their related institution. On se reference, the acronym PSO is acceptable. **Right:** **Planning Student Organization names should follow the letters APA, so it is clear they are affiliated and recognized by APA.* **The APA Planning Student University of Michigan hole symposium about planning symposium of this fall's chapter continuous wrong:

4.2 STYLE

APA Style

A story is told best using a consistent style. The following guidelines will help tell the APA story.

4.1 Nomenclature

- 4.1.2 APA
- 4.1.5 AICP 4.1.9 Division
- 4.1.10 Chapter
- 4.1.12 Planning Student Organization

4.2 Style

- 4.2.2 Authority
- 4.2.4 Communities
- 4.2.5 Possessives & Other Style Questions

4.2 Language | Style | Authority

4.2.2 Authority

4.2.4 Communities

4.2.5 Possessives & Other Style Questions

Speak with authority.

The American Planning Association is the nation's foremost authority on planning. Adopt a style to reflect that expertise.

Strike a tone of sharing.

APA is *the* authority on planning, but the organization is not aloof or dictatorial. Instead, APA is eager to share its knowledge to advance the process of planning.

Right:

New urbanism is taking hold—both in practice and in the codes that govern community planning. But how well is it really working? Please join us for a roundtable discussion of the future of new urbanism and the next direction community planning might take.

Avoid writing in an us versus them tone.

If using we to describe APA or planners as a group, be sure to do so with warmth and collaboration.

Right:

We will discuss the future of new urbanism and how evolving regulations might affect community design.

Wrong:

We will discuss new urbanist regulations and what they might impose on us next.

4.2 Language | Style | Authority

4.2.2 Authority

4.2.4 Communities

4.2.5 Possessives & Other Style Questions

Speak with authority.

continued

The American Planning Association is the nation's foremost authority on planning. Adopt a style to reflect that expertise.

Write in simple, declarative sentences.

Too often writers avoid simple sentences thinking a complicated sentence sounds smarter and more complete. In fact, complicated sentences often confuse the reader and rarely shed additional light.

Wrong:

Precipitation could possibly commence momentarily.

Right:

It might rain soon.

The strength of your ideas will come through more clearly in clear, simple language.

4.2 Language | Style | Communities

4.2.2 Authority

4.2.4 Communities

4.2.5 Possessives & Other Style Questions

Emphasize the importance of communities.

APA plays an invaluable role in the creation of strong communities. Remind readers, even those within the planning community, of this focus. The tag line—*Making great communities happen*—used in all signatures also reinforces this message.

Emphasize planners' roles in creating communities of lasting value.

Strong communities cannot happen without quality planning. Point out the role of planners and the importance of the planning process. Take every opportunity to elevate the role of planners and planning.

Emphasize both planners and planning.

The two cannot be separated, and both are vitally important to the organization.

Educate the public.

Many people outside the planning profession may not know precisely what planners do. Explain a planner's expertise and responsibility, and illustrate the ways that quality planning contributes to healthy communities.

Maintain a positive tone.

With positive language and the active voice, APA can promote its successes. Even when discussing an issue of concern, it is wise to point out how APA is addressing the problem. Focus on solutions and innovative approaches.

Market the idea of planning itself.

Let people know the positive outcomes of planning in their communities. Emphasize the role of planner as the professional who understands local concerns and helps to improve the community.

4.2 Language | Style | Possessives & Other Style Questions

4.2.2 Authority

This example refers to more than one

division.

4.2.4 Communities

4.2.5 Possessives & Other Style Questions

Possessives & Other Style Questions

When using APA, AICP, Division, Chapter, or student organization names in the possessive, follow the standard punctuation rules. For all style and usage questions not specifically addressed in this guidebook, follow *The Chicago Manual of Style*.

All of the following are correct:

APA's bylaws are very clear.

Planners throughout the country respect AICP's certification process.

APA Georgia's steering committee is meeting next week.

This example refers to one division.

The Division's concerns will be addressed at the meeting next week.

The Divisions' concerns will be addressed at the meeting next week.